

Online Library News

Virginia's Community Colleges

Volume 1 Issue 1 - Fall 2009

From the Director

Welcome to the first issue of the library system newsletter! This issue focuses on use statistics and some recent additions to our shared e-resources collection. These items are likely to be mainstays of future issues, but we hope to also include news of college LRC activities, staff updates, renovation and building projects, and events that will be of interest to the VCCS library community.

Since statistics are a large part of this issue, these VIVA numbers frame the VCCS use statistics in a larger context:

- VIVA users downloaded over 10,000,000 articles from its shared e-resource collection in 2008/9.
- The VIVA institutions conducted almost 25,000,000 searches in 2008/9.
- The total budget for VIVA shared resources for 2008/9

was just under \$10,000,000 of which \$6,000,000 (56%) comes directly from the legislature with the rest coming from the public (26.6%) or private (17.4%) institutions;

- VIVA spends 92% of its budget on e-resources, 4% supporting interlibrary loan, and less than 3% on central administration.
- The VCCS supplied 12.1% of the physical items loaned through ILL within VIVA last

year. The VCCS' share of the total ILL loans has been increasing for the last 3 - 4 years, as have the total book loans generally within VIVA. Can you speculate on why book loans may be increasing?

VCCS libraries are at the center of a significant change in "what librarians do when librarians do well." Look for more on this topic in future issues. Have a productive fall term,

Gene Damon

Save the Date

Poe: Man, Myth, or Monster, Library of VA	Now - DEC 5
ALA's Banned Books Week	SEP 26 - OCT 3
National Book Festival , Washington, D.C.	SEP 26
Green Valley Bookfair , Harrisonburg area	OCT 10-25
VLA Annual Conference , Williamsburg	OCT 29-30
ALA Conference, Washington, D.C.	JUN 24-30, 2010

24/7 LRCLive Reference Service

LRCLive
REFERENCE SERVICE

485 sessions in
Spring 2008

1126 sessions in
Spring 2009!

In response to increased use of online resources, Virginia's 23 community college libraries have implemented [LRCLive chat reference](#) using [QuestionPoint](#), a service developed by the 24/7 Reference Cooperative, the Online Computer Library Center (OCLC), and the Library of Congress.

VCCS students, faculty, and staff can now chat with reference librarians 24 hours a day, every day. Chat reference is easy to use. Follow the LRCLive link on [your library Web site](#), and you're on your way.

Questions are answered by volunteer librarians from Virginia's community colleges on weekdays from 9 a.m. to 5 p.m. Part-time VCCS librarians answer questions from 5 p.m. to 9 p.m., Sunday through Thursday.

When VCCS librarians are not online to take questions, our users are served from 9 p.m. to 9 a.m. by a North American network of academic reference librarians called the 24/7 Reference Cooperative.

The advent of 24/7 service has doubled

the use of LRCLive, up from 485 sessions in Spring 2008 to 1126 sessions during Spring 2009.

VCCS students, faculty, and staff may submit questions to the LRCLive reference service via their [college library website](#) at any time of the day or night.

If you would like to know more about this initiative, please contact Jacque Dessino, Electronic Services Librarian, [tcdessj \[at\] tcc.edu](mailto:tcdessj@tcc.edu).



What do VCCS users have to say about the [LRCLive service](#)?

"I really do appreciate your help on my research. I just looked through [the articles], and it's really useful information."

"...Thank you for your professionalism and taking the time to write me back, your information is very useful to me... thank you

"I enjoy using the live chat with a librarian. It has been very helpful."

"I don't even have the words to tell you how grateful I am for all of the follow-up you did for me. I would have given up. Thank you so much for downloading the articles. I have them printed for class and I am so appreciative."

E-Resource Use 2008 / 2009

Among the databases shared by the 23 colleges, the most popular were:

Shared E-Resource	Sessions	Articles Downloaded
Opposing Viewpoints (Gale)	123,177	328,057
Academic Search Complete (EBSCO)	98,208	159,852
CQ Researcher	69,650	20,628
Facts on File	62,523	Data not available from this vendor
Literature Resource Center (Gale)	55,207	128,324
FACTIVA	44,803	241,668
Gale Virtual Reference Coll.	19,558	94,326
Cambridge Scientific Abstracts	17,441	22,987 searches
Safari Books Online	14,339	148,256

VCCS users started 1,297,983 sessions with VCCS library e-resource databases during the year.

Use based on this measure increased by 32% compared to 2007 / 2008.

Among the databases purchased by one or more of the colleges for their own use, the most popular were:

Local E-Resource	Sessions	Articles Downloaded
Proquest Basic	108,557	Data not available
LexisNexis Academic	32,603	from these vendors

VCCS users downloaded 1,634,596 articles from all available e-resources in 2008 / 2009, a 12.6% increase over 2007 / 2008.

This translates into 15.1 articles per FTES, a 5.7% increase.

Top E-Journals 2008 / 2009

Get access to shared VCCS e-journals through the [e-journal locator](#).

- Addiction
- American Journal of Nursing
- Dementia
- Early Childhood Education Journal
- The Emily Dickinson Journal
- Family Relations
- Journal of Marriage and Family
- Journal of Public Administration Research and Theory
- Journal of Southern History
- Nursing Made Incredibly Easy!
- Rural Sociology
- Science

The Online Library is Using Twitter



With [Twitter](#), you can share and discover what's happening right now, anywhere in the world.



[@vccslibraries](#)

We invite the VCCS community to follow [news and updates](#) from the online library via Twitter.

Introducing NetLibrary eBooks



[NetLibrary](#) provides thousands of searchable online books in a wide variety of subject areas, available anytime. NetLibrary titles are accessible via the library catalog or directly from NetLibrary's website.

To access NetLibrary

from off-campus, users are required to login with a NetLibrary account. The NetLibrary login is not connected to the MyVCCS login.

VCCS users must [create a NetLibrary account](#) from any college campus computer:

1. Go to [NetLibrary](#) using a computer on your college campus.
2. Click on Create a Free Account at the top of the page.
3. Fill in the requested information and click on Create Account.
4. Make a note of your new NetLibrary login and password.

New Industry-standard Business Resources

In partnership with the Virtual Library of Virginia, VCCS researchers now have access to two industry-standard business and finance databases.

"[Mergent Online](#) delivers a comprehen-

sive suite of financial information, providing access to one of the most complete historical financial databases ever assembled with just a few mouse clicks." "[Mergent Horizon](#) takes fundamental research to the

next level, by mapping companies to their key competitors, suppliers, customers, and strategic partners."



Enhancements to MetaLinc

MetaLinc continues to evolve. Now, QuickSet searches provide results organized by topic, database, year, subject, journal title, and author name!

MetaLinc offers more than 250 cross-searchable online resources. Search results are de-duplicated and ranked by relevancy to your search.

In addition, the result list now indicates which articles are:



Full-text



FT / Peer-reviewed

MetaLinc users performed over 70,000 searches in Spring 2009

OverDrive Audio Now Compatible With iPods®

As of Summer 2009, OverDrive Media Console v3.2 is available!

Version 3.2 is a major enhancement that allows OverDrive Windows Media Audio (WMA) audiobook compatibility with Apple® devices such as the iPod®, iPhone™, and iPod touch®!

Many audiobook titles can be transferred to a portable listening device and are compatible with virtually any MP3 player including Apple devices and Zune®. Some audiobooks may also be burned to audio CD. Visit the [VCCS OverDrive Collection](#) to choose from over

900 fiction and non-fiction audiobooks, music, and video downloads, and be sure to [upgrade](#) to OMC v3.2 today!



There were 1430 checkouts from our OverDrive collection in Spring 2009.

New E-Reference Books



The system office added 3 [OVID](#) titles and 21 [Gale](#) titles to the collection of electronic reference books available to VCCS users. OVID provides 15 specialized nursing ebooks. GALE offers reference resources for a variety of disciplines.

OvidSP [Assessment Made Incredibly Easy!](#)

OvidSP [Lippincott's Nursing Drug Guide, 2009 ed.](#)

OvidSP [Manual of Laboratory & Diagnostic Tests, 8th ed.](#)



[Career Information Center](#)

[Diseases and Disorders: Childhood Obesity](#)

[Encyclopedia of the Great Depression](#)

[Encyclopedia of the Supreme Court of the United States](#)

[Environmental Issues: Essential Primary Sources](#)

[Environmental Science In Context](#)


[Gale Encyclopedia of Children's Health: Infancy to Adolescence](#)

[Gale Encyclopedia of Senior Health: A Guide for Seniors & Caregivers](#)

[Major Acts of Congress](#)

[Pain Management - Evidence-Based Tools & Techniques for Nurses](#)

Subject Spotlight: Statistics

 **VCCS users have access to a variety of databases which provide significant statistical data:**

[CQ Researcher](#)

[Issues & Controversies](#)

[Opposing Viewpoints Resource Center](#)

[World Almanac](#)

VCCS no longer subscribes to StatUSA. Where can students obtain basic statistical facts and data summaries? Links to [freely available statistical resources and portals to wide-ranging statistical data](#) are available via [vccslibraries on Delicious](#).



From the Delicious Getting Started Web page, "Delicious is a social bookmarking service that allows you to tag, save, manage and share Web pages

all in one place. With emphasis on the power of the community, Delicious greatly improves how people discover, remember and share on the Internet. You can bookmark any site on the Internet with Delicious, and get to it from anywhere."

Please also visit the [VIVA Statistics Page](#), hosted by UVA Libraries, for links to selected data previously available in Stat-USA mapped to freely available sites on the Web.

Keep in mind, StatUSA has a lot of time series data that can't be replicated here. [U.S. Federal depository libraries](#) in Virginia still have access to StatUSA. You will need to visit the closest depository library to search this rich statistical database and get access to the older time series information. See the [StatUSA News page](#) for its latest updates. §